



**PART 1: COMMUNICATION**

1. What are three things you should communicate as a leader?

- 1.
- 2.
- 3.

2. It's important to be objective, direct and have \_\_\_\_\_ with your communication.

**PART 2: EMPATHY**

1. What is the difference between sympathy and empathy?

- 1.

2. Putting yourself in someone else's shoes is a good practice of empathy.

- True  
False

**PART 3: TEAMWORK**

1. My strengths are your \_\_\_\_\_ and your \_\_\_\_\_ are my weaknesses.

2. The best teams are the most \_\_\_\_\_.